# Instant 10% Increase in Automation for Go Cars

**‹GO›**
Driven by ride
Across the UK, Ireland, US & Canada

📍 **Luton**
🚕 **400 Cars**

**10%**
Increase Automation

**73%**
Total Automation!
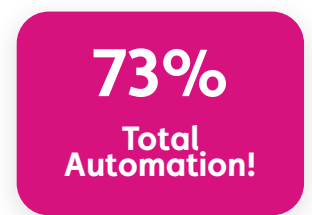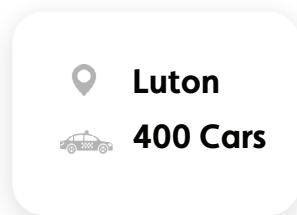
**Q. Why did you decide to upgrade to Voice+?**
A. To increase automation and modernise our IVR system.

**Q. How was the implementation process for you?**
A. Very easy, Kelly was amazing and sent over a detailed but simple spreadsheet to fill out with the implementation and testing.

**Q. What impact has it had?**
A. We have increased automation levels by 10% and taken stress off our operators.

**Q. How much has your automation increased?**
A. Around 10%

**Q. How much is this saving you per month?**
A. Ermmm not sure yet, we are just on a trial haha!

**Q. What do you like most about Voice+?**
A. The Flows section in the Voice+ Backend gives you great flexibility to amend your system to fit your specifications.

**Q. Would you recommend it to other fleets, why?**
A. If you would like an easy, quick and cheap increase in automation levels it's a no brainer!



**Tyler Pickford**
*Operations Manager, Go Cars*

iCabbi